



Responsible Care[®] Management System (RC14001[®])

Internal Train-the-Trainer & Awareness Training

Global Chemical Company, US, Europe & Middle East

ROC One provided a program of business-specific support to a major client with global operations in the chemical industry. The work involved meeting various corporate and business unit objectives to raise awareness and develop cross organizational awareness for the Responsible Care[®] program and requirements for the certification to RC14001 including environmental, health, safety and security (EHSS) management system components. ROC One's extensive knowledge of the organization's procedures and practices equipped us to develop two separate training packages, incorporating materials and images directly related to the client's sites and management system procedures.

The awareness training comprised three hours of participative interactions for 20 to 60 operators and managers. It introduced the drivers for effective EHSS management, management system concepts, company internal EHSS requirements and practical guidance on good EHSS practices.

The awareness training was delivered in a single two-week visit, with two RC Lead Auditor certified instructors. Over 1,500 client employees were thought as part of 40 awareness-raising sessions being delivered in over 20 business units and headquarter operations.

The client's own EHS staff subsequently continued to deliver the awareness training and implementation training to the remainder of company and contractor staff.

The Train-the-Trainer workshop was designed to introduce the Responsible Care[®] management system concepts of RC14011 and apply them to the clients 23 business units. The three-day course included a blend of taught sessions and participative exercises in system design, implementation and developing effective training tools.